

ANNUAL REPORT 2022–2023

COMMUNITY BIKE HUB

GENERAL MANAGER REPORT

The Community Bike Hub was founded four years ago, taking over and building on a previous initiative, with a focus on sustainability, waste reduction, community involvement, education and supporting those in need.

Since then, we have expanded to three sites:

- Moreland Street, our main touchpoint with the community, is a full service and retail site that services hundreds of bikes per year and sells refurbished bikes and secondhand parts
- Mills Close, which serves as the pickup point for all donations, is where we partner with Footscray High School to run bike education programs whilst also fostering a volunteer program to facilitate community engagement
- Werribee, where in partnership with Reclink we have created another volunteer site and donation pickup point.

We are proud to have had 1500 bikes donated to us. This has meant:

- keeping 11880 kg of waste out of landfill
- educating over 300 students on bike maintenance and repair
- over 1500 hours of volunteer work within the Community Bike Hub.

Ride to School Day saw several members of the team work together with Footscray High School to encourage children to engage in active transport and feel confident riding on the road.

At Yarraville Festival the entire team worked together to provide bike tune ups to the community and engage with members of the public to tell the story of who we are and what we do.

The size of the team grew substantially, with new members and volunteers coming on board, contributing their own unique perspectives and skills, and showing their appreciate of our work. A growing loyal customer base who come to the Bike Hub for the knowledge and expertise of the staff, and then stay for their kindness.

Significant highlights during the period have made us proud:

- The formation of our partnership with Reclink and the setup of the Werribee site is an encouraging sign for the future, showing the potential that is there to increase our reach and impact when we find the right partners.
- The strong positive feedback from Footscray High School pointing towards the education program being a success.
- A growing loyal customer base who come to the Bike Hub for the knowledge and expertise of the staff, and then stay for their kindness.

As we evolve, we will focus on diversifying revenue, identifying and successfully applying for grants that will support program and infrastructure expansion, and building both community and corporate partnerships that will enable us to scale up operations and increase our impact.

With the Maribyrnong City Council having already given the green light to two programs for this financial year, and indicating they will increasingly look to us as preferred candidates and partners, we will be able to further imbed our presence, visibility and service to this community.

Silas Bennett General Manager



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communitybikehub.com.au



Local Impact's purpose is to grow community ideas through participation, support and connection in Melbourne's inner west.

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